

DHL EXPRESS

# SERVICE & RATE GUIDE 2020

 GREECE



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# CONNECTING YOUR WORLD



Operating in  
**220+** countries and territories worldwide

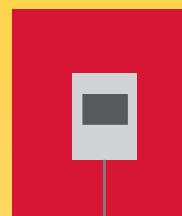
**260+** aircraft



**3.000+**  
facilities

**3.000+**  
flights per day  
(commercial and non-commercial)

**300+**  
TAPA\* certifications



By the year 2050, Deutsche Post DHL Group aims to achieve zero emissions logistics

MISSION 2050  
**ZERO EMISSIONS**  
**GO GREEN**

**400 million+**  
shipments per year

**34.000+**  
vehicles (own, leased, subcontracted trucks and vans)



**100.000+**  
employees

**84.000+**  
Service Points

# THE INTERNATIONAL SPECIALISTS



**The International Specialists**

**Services**

**How to Ship with DHL Express**

**Shipping Tools**

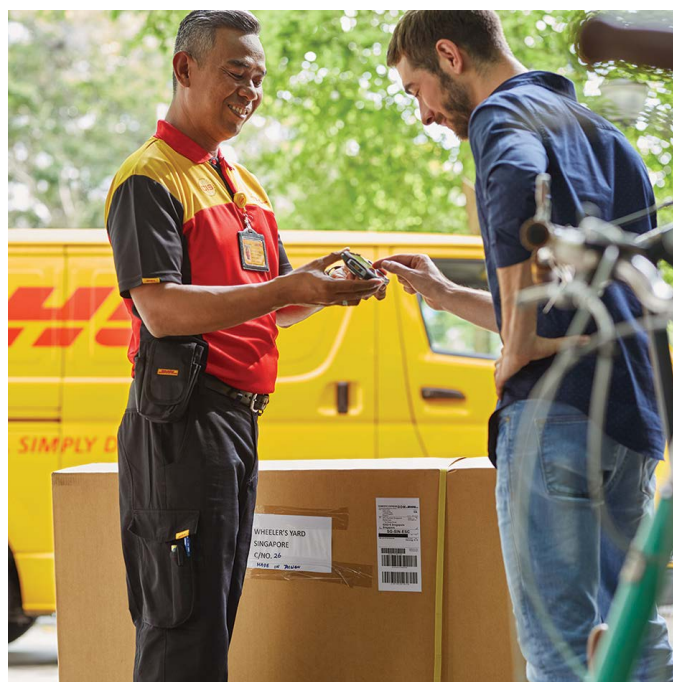
**Zones and Rates**

DHL Express is the global market leader and specialist in international shipping and courier delivery services. We have been building and continuously improving our service for more than 50 years. Key to our success is the strength of our global network, spanning more than 220 countries and territories, in which some 100.000 employees provide services to more than 2,6 million customers. What really sets us apart is the international shipping expertise of our people. Their knowledge, coupled with their passion and 'Can-Do' attitude, delivers a truly world-class service and ensures that your shipments get to their destination securely and as quickly as possible.



Through our Certified International Specialist Program we provide all DHL Express employees with the requisite knowledge they need to do their job competently and confidently – and that's good news for both employees and customers. As Certified International Specialists you can rely on DHL Express as the experts in international express.

This guide enables you to find out how DHL Express can help you with your international shipping needs, and to see what best fits your needs from our wide range of products and services. Should you have any questions, please get in touch with your DHL Account Manager or visit us at [dhlexpress.gr](http://dhlexpress.gr).







## The International Specialists

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## Domestic Services

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## Customs Services

Our core services are time definite and offer you secure door-to-door delivery of goods and documents to and from virtually every country and territory. Whether you need your shipments delivered at the start, middle or end of a business day, our services offer full track-and-trace visibility so you always know where your shipments are.

## EXPORT SERVICES

## DHL Express Worldwide

Our most popular product, DHL Express Worldwide, offers an end of business day delivery service around the world for pieces up to 70kg and shipments up to 1.000kg.

We deliver reliably and quickly to more global destinations across a single integrated network than any other express delivery company.

## DHL Express 12:00

With DHL Express 12:00 you will receive your shipments before 12 noon on the next possible business day. DHL Express 12:00 offers a money-back guarantee and allows for heavier pieces up to 70kg and shipments up to 300kg.

## DHL Express 9:00 (10:30 to the USA)

Our premium time-definite service offers a delivery before 9:00 (10:30 to the USA) on lanes that guarantee either a next or second business day delivery. DHL Express 9:00 is offered to the majority of business centers in Europe, the Middle East, Africa, Asia and the Americas. DHL Express 9:00 features a money-back guarantee and is suitable for pieces up to 30kg and shipments up to 300kg.

## DHL Economy Select

DHL Economy Select is the ideal choice for less urgent shipments, with door-to-door delivery throughout Europe within a defined number of business days.

## Our international services at a glance

	DHL Express Worldwide	DHL Express 12:00	DHL Express 9:00 (10:30 to the USA)	DHL Economy Select
<b>Service description</b>	Delivery by the end of the next possible business day	Delivery before 12 noon on the next possible business day	Delivery before 9:00 (10:30 to the USA) on the next possible business day	Delivery within a defined number of business days
<b>Money-back guarantee</b>	No	Yes*	Yes*	No
<b>Countries and territories covered</b>	More than 220	74	35	29
<b>Delivery attempts</b>	2	2	2	2
<b>Maximum piece weight (not on pallet)</b>	70kg	70kg	30kg	70kg
<b>Maximum pieces per shipment</b>	–	10	10	–
<b>Maximum piece dimensions (L x W x H)†</b>	120 x 80 x 80cm	120 x 80 x 80cm	120 x 80 x 80cm	120 x 80 x 80cm
<b>Maximum pallet weight</b>	300kg	Pallets not accepted	Pallets not accepted	1.000kg
<b>Maximum shipment weight</b>	1.000kg	300kg	300kg	1.000kg
<b>Maximum pallet dimensions (L x W x H)</b>	120 x 120 x 160cm	Pallets not accepted	Pallets not accepted	120 x 120 x 160cm

\*Additional terms and conditions apply – see [dhl.gr/express](https://www.dhl.gr/express) for details.

†A shipment is deemed unacceptable if its packaging is absent or inadequate, or if transporting the shipment would present risks of damaging equipment, other packages or injuring personnel. DHL reserves the right to either not accept or return the shipment to the shipper. These network restrictions are subject to change with 30 days' notice.

# SERVICES



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## IMPORT SERVICES

With our DHL Express Worldwide Import product, you can import shipments from over 220 countries and territories in the world. This is more than any other express delivery company can offer. What's more, customers in, say, the USA can order an import from China not just to the USA, but to other destinations as well. We call this a third country shipment.

There is no need for local brokers or forwarders to get involved in any part of the process. You are in full control, and able to manage all aspects of your imports in a very simple way.

If you need a faster delivery, our DHL Express 12:00 service is available for import as well as our DHL Economy Select Import service for less urgent shipments throughout Europe. You can order an import from another country, to be delivered to your country or any other destination, by using our dedicated electronic shipping solution for imports. You will have one account number, one invoice in a single currency and a fixed price that means you know exactly what you will pay.

## DOMESTIC SERVICES

If you want to ship documents or goods within your own country, we can offer our Time Definite Domestic products with delivery time of the end of the next possible business day.



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## POWERING UP THE POTENTIAL OF INTERNATIONAL E-COMMERCE

### International e-commerce

The explosion in online shopping extends across borders, and this trend looks set to continue. DHL supports our customers' international growth with:

- Global reach
- Express options
- Duties and taxes paid options and customs expertise
- Late pick ups
- Easy returns solutions

### Fast, flexible and easy

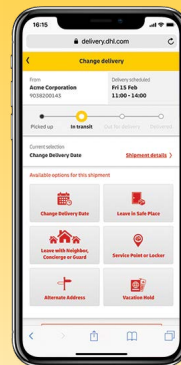
Consumers expect everything 'on demand' – anytime, anywhere. DHL shipping options give customers a distinct competitive edge: over 90% of online consumers look at the available delivery options before going to the checkout, and their decision is influenced by delivery speed, flexibility and ease.



### ON DEMAND DELIVERY

DHL's On Demand Delivery tool keeps receivers informed of shipment progress, allowing them to reschedule, reroute, release or conveniently collect from a DHL Service Point. It is an innovative, easy-to-use, mobile-friendly service, especially for residential deliveries.

Designed to enhance the online shopper's experience, especially for residential deliveries, the service is available globally, meaning consistent service standards and a harmonized user experience.



 Scheduled delivery

 Signature release/leave your signature

 Leave with neighbor or concierge

 Collect from Service Point

 Alternative address

 Vacation hold

### Discover and grow

Visit [discover.dhl.com](https://discover.dhl.com) to learn more about how DHL helps e-commerce companies ranging from start-ups to large enterprises, advising them on how to grow internationally. Our e-commerce focused country guides, white papers such as 'The 21st Century Spice Trade', customer and trend research and market intelligence tools can enable you to better understand your customers and shipping requirements to take the next step in your e-commerce journey.

Our customers go global with ease and speed, maximizing the enormous potential of international e-commerce.





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## OPTIONAL SERVICES

DHL Express offers a wide range of optional services – from non-standard deliveries and billing options to climate neutral shipping. You have the flexibility to choose the best service for your needs with our express delivery services worldwide. Contact Customer Services to learn more.

### Duties and Taxes Paid

[View charges](#)

DHL Express can arrange for the shipper or a third party to be billed for any duties and taxes payable at destination, rather than the receiver of the shipment being billed. Charges apply whenever the shipper requests that duties, taxes or other regulatory fees be billed outside of the destination country.

### Dedicated Pickup and Delivery

[View charges](#)

If your business needs a dedicated vehicle to collect or deliver unusual shipments or a pickup or delivery outside normal business hours, we can arrange this for you.

### Saturday Delivery

[View charges](#)

We offer Saturday delivery services to key cities in more than 70 countries.

### Shipment Insurance

[View charges](#)

We recommend this comprehensive protection for your valuable or personal shipments, giving you peace of mind in the unlikely event of physical damage or loss.

### Extended Liability

[View charges](#)

If you are sending valuable documents such as passports, visa applications or regulatory certificates you can extend the DHL standard liability with this service. It provides coverage and compensation in the case of loss or damage.

### Direct Signature

[View charges](#)

If you are sending sensitive documents or high value contents you can request DHL to obtain a direct signature from the consignee or a representative at the delivery address. DHL will ensure your shipment is not re-directed, or delivered at an alternative address.

### Importer of Record (IOR)

[View charges](#)

This service allows the shipper to send a dutiable shipment to the receiver, with the duties and taxes invoiced to a third party at destination acting as the nominated Importer of Record (IOR). The customs invoice must indicate the importer's billing details in addition to the receiver's shipping address.

### Printed Invoice

[View charges](#)

This service is for customers who require a paper invoice where e-billing is the agreed standard. This service provides flexibility for a different invoicing method than what is already agreed.

### Residential Address

[View charges](#)

Customers shipping to a home or private residence can activate specific delivery options by designating the delivery address as residential. For such shipments, DHL Express will proactively notify the receiver via email or SMS about the shipment's progress. Receivers can then select the most suitable delivery option on the [On Demand Delivery](#) website.

### GoGreen Climate Neutral

[View charges](#)

This service is for customers who need a reliable method to calculate their annual carbon emissions at a shipment level and subsequently offset these emissions through approved environmental programs. The whole process is verified annually by an independent body accredited by the United Nations. DHL can also provide reports for either a high level estimate or a detailed carbon footprint.



### Packaging

[View charges](#)

We offer a range of high-quality DHL-branded packaging items. One-off flyers, envelopes and smaller boxes are free of charge. Larger boxes and tubes can be ordered through Customer Services and will be provided by the courier at time of pickup, a charge applies.

### Change of Billing

[View charges](#)

This applies when a customer requests a change of defined billing information on an already issued invoice, and which will result in a reissuing of the invoice and, in case of an account change, crediting of the old account and debiting of the new.

### Neutral Delivery

[View charges](#)

This service allows for the delivery of non-document shipments, without any value of the product being shared or exposed to the receiver, since the commercial invoice is removed prior to delivery.



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## SURCHARGES

In order to maintain a consistently high level of service, in specific circumstances DHL Express levies a surcharge for exceptional activities, ensuring that these surcharges are fair for all of our customers.

### Fuel Surcharge

[View charges](#)

This variable surcharge is applied to the weight charge of each shipment and any transportation related surcharges. It is derived from publicly available fuel oil indices that are also shown on the DHL Express website at [dhl.gr/fuelsurcharge](http://dhl.gr/fuelsurcharge). The charge is calibrated every month to the oil price that was current two months prior to the billing month. The Fuel Surcharge applies to domestic and international shipments.

### Remote Area

[View charges](#)

This surcharge applies when a shipment is collected from or delivered to a location that is distant or difficult to serve. The Remote Area surcharge applies to international and domestic shipments.

### Overweight Piece

[View charges](#)

A fixed surcharge is applied to every piece, including a pallet that exceeds a scale or volumetric weight of 70kg. The Overweight Piece surcharge applies to domestic and international shipments.

### Oversize Piece

[View charges](#)

This fixed surcharge applies to every piece, including a pallet, with a single dimension in excess of 120cm. The Oversize Piece surcharge applies to domestic and international shipments.

### Non-Stackable Pallet

[View charges](#)

This fixed surcharge is applied to every pallet within a shipment that cannot be stacked, either on request by the shipper, or because of its shape, content or packaging. This surcharge applies to domestic and international shipments.

### Dangerous Goods

[View charges](#)

DHL can carry acceptable quantities of dangerous goods or hazardous materials. Packages containing dangerous goods materials will be assessed and a service charge will be applied accordingly. Additional charges may also apply.

### Lithium Batteries

[View charges](#)

A surcharge may apply per shipment when the handling and transportation of shipments involves Lithium Ion or Lithium Metal batteries compliant with the appropriate IATA Packing Instructions 966, 967, 969 and 970, Section II.

### Excepted Quantities

[View charges](#)

This fixed surcharge is applied per shipment when the handling and transportation of shipments involves substances and commodities that are in Excepted Quantities in compliance with IATA Dangerous Goods Regulations.

### Limited Quantities

[View charges](#)

A surcharge is applied per shipment when the ground handling and transportation of shipments involves substances and commodities that are in Limited Quantities in compliance with ADR regulations and which are restricted from air transportation. Such dangerous goods are restricted to no more than 30kg per piece and are accepted from approved shippers only.

### Dry Ice UN1845

[View charges](#)

A service charge will be applied for the handling and transportation of Dry Ice UN1845, which is used as a freezing agent for non-dangerous goods.

### Address Correction

[View charges](#)

This fixed surcharge is applied to any shipment that has an incorrect delivery address at the time of pickup and the delivery cannot be fulfilled after making efforts at the destination to determine the correct address. This surcharge applies to domestic and international shipments.

### Data Entry

[View charges](#)

This fixed surcharge applies for each shipment consigned with non-electronic, paper based manual waybills. Electronic shipping documentation incurs no additional charges.

### Security Charges

[View charges](#)

Additional surcharges may apply when shipping from or to a destination country where DHL is operating at elevated risk due to continuous state of war, civil unrest, or continuous threats from terrorism (**Elevated Risk**), or when shipping to a destination country that is subject to trade restrictions imposed by the UN Security Council (**Restricted Destination**).



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## CUSTOMS SERVICES

DHL Express is the international specialist in shipping, with extensive knowledge and experience of dealing with customs topics worldwide. For your peace of mind, we provide a wide range of customs support for standard as well as non-routine customs-clearance processes. By making sure that clearance is a smooth and efficient process, we ensure your shipments arrive as quickly as possible, and leave you free to focus on your core business. With our online tool ([tas.dhl.com](https://tas.dhl.com)) we provide essential customs information to help you prepare your shipments.

### Formal Clearance

[View charges](#)

Applied in selected countries, when importing goods with an aggregated declaration value or weight exceeding the limits set by destination customs authorities, or due to other regulatory requirements are excluded from routine clearance procedures.

### Bonded Storage

[View charges](#)

Storage charges apply when the shipment cannot be released by customs due to inaccurate or missing paperwork. Charges take effect two calendar days after the freight arrival date or broker notification, whichever is later. The charge applies to the duty and taxes payer.

### Export Declaration

[View charges](#)

Applies in countries where an export declaration is required for shipments containing controlled commodities or exceeding a certain value threshold or weight. Depending on origin country, shippers that submit a declaration online may avoid the local charge.

### Release to Broker

[View charges](#)

At shipper or importer request, the release of a DHL Express shipment to the customers designated customs broker of choice. DHL will transfer the responsibility for a shipment and related customs documentation to the customer's nominated broker for clearance and last mile delivery.

### Clearance Data Modification

[View charges](#)

A surcharge applies in case the customs declared value of a shipment requires modification either before or during the customs clearance process.

### Multiline Entry

[View charges](#)

A service charge will be assessed for multiline item entries with more than five lines. An example would be – one shipment with multiple products or multiple invoices. All products require identification and must be classified under separate harmonized tariff numbers.

### Temporary Import/Export

[View charges](#)

When requested by the shipper or importer, DHL prepares the merchandise or goods for their temporary export and later import. Raw or semi-finished materials can be imported into a Customs' approved Export Processing Zone or Free Trade Zone for value adding activities, providing the finished goods are subsequently exported.



# HOW TO SHIP WITH DHL EXPRESS



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## PREPARING YOUR SHIPMENT: AS EASY AS 1-2-3

### 1 Shipment weight

Please weigh and measure your shipment. If you are sending a large but lightweight shipment, where its volumetric (dimensional) weight exceeds its actual weight, the cost of the shipment is calculated on the space your consignment takes up on the aircraft. This is a standard IATA method. To calculate the volumetric weight of your shipment, simply multiply the length by height by width in centimeters, then divide the total sum by 5.000 for each piece in the shipment. Any piece in the shipment may be re-weighed and/or re-measured by DHL to confirm this calculation.



### 2 Documentation required: waybill

All shipments sent with DHL Express need to have a fully completed DHL waybill or label securely attached to each piece. This will enable the successful movement of your shipment through the DHL network. Each waybill or label is individually numbered to allow you to track your shipment from collection through to delivery. Your shipment may also need to be accompanied by customs documentation, such as a commercial or proforma invoice, as well as additional paperwork depending on the contents and value of the shipment and the country you are sending to.

### 3 Documentation required: invoice

A commercial or proforma invoice is required when sending non-document shipments to countries and territories outside your origin country or customs union. This is essentially a declaration containing all the details of a transaction and is used by customs authorities to assess if duties or taxes are payable. A commercial invoice is used when goods are part of a commercial transaction or intended for resale. A proforma invoice is used when sending goods of no commercial value (for example, when sending samples).



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## PREPARING YOUR SHIPMENT

Your invoice will require the following details:

### 1 BANK DETAILS

These are the bank details that will be used for the transaction between the seller and buyer. These details are not required for non-commercial/proforma invoices.

### 2 DESCRIPTION

Generic or broad descriptions are no longer permitted and are likely to cause delays. Descriptions should include the items, how many there are, what they are made of, and what they will be used for. For example, describing items as 'samples', 'parts' or 'spares' is not acceptable for customs classification, safety and security reasons.

### 3 COMMODITY CODE

This is the product identification code used by the exporting country to classify the goods to be exported. It assists clearance and avoids delays.

### 4 COUNTRY OF MANUFACTURE/ORIGIN

This relates to the place of manufacture, not the country of export. If items are manufactured in more than one country, please list the origins.

### 5 TOTAL DECLARED VALUE

This is the total value of the transaction for customs purposes based on the Incoterm selected. The total declared value should include freight and insurance charges if the seller is responsible for these two elements.

### 6 TYPE OF EXPORT

The options are: (1) Permanent; (2) Temporary; and (3) Repair & Return.

Full description of goods	Commodity code	Item quantity	Unit value [Currency]	Subtotal value [Currency]	Net weight	Country of manufacture/origin
Freight						
Insurance						
Total declared value/currency				Total net weight/kg(s)		
Total pieces				Total gross weight/kg(s)		
6 Type of export 7 Incoterms 8 Reason for export I/We hereby certify that the information contained in this invoice is true and correct and that the contents of the shipments are as stated above.						
Position in company				Signature		
				Company stamp		

### 7 INCOTERM

Insert the Incoterm that best describes the terms of the transaction. For example, DAP (Delivered At Place).

### 8 REASON FOR EXPORT

This could be: For Sale; For Repair; After Repair; Gift; Sample; Personal Use Not For Resale; Replacement; Intercompany Transfer; or Personal Effects.





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## PACKAGING YOUR SHIPMENT

To ensure that your shipments travel safely and securely through the DHL Express global network, it is important that they are packaged and labeled correctly.

### Packaging guidelines

- If you are re-using envelopes or boxes, please ensure that old labels and markings are removed
- Securely fix the waybill to the shipment. The waybill can be thought of as the shipment's airline ticket and it will delay delivery if it becomes separated from your shipment
- The barcodes on the waybill are scanned at numerous points during your shipment's journey. Please ensure the barcode is flat and not covered by tape, shrinkwrap or strapping
- Place the waybill on the top or side of your shipment and please ensure it does not overlap the corners or edges of boxes
- Use adequate protective wrapping for fragile or delicate items and ensure they are packed as far away as possible from the corners of boxes
- To prevent injury to our employees, please pay special attention to the packaging of sharp items. There should not be any possibility of the contents piercing the packaging
- Any individual pieces over 70kg should be placed on a pallet. If you are sending a multi-piece shipment, it is not necessary to place the individual pieces on a pallet unless they exceed 70kg. For example, a shipment comprising four 25kg pieces does not have to be placed on a pallet

### DHL packaging

We offer a range of high-quality DHL-branded packaging items, suitable for shipping items of all shapes and sizes.

The items available include:

- Flyer bags
- Cardboard document envelopes
- Boxes in a range of sizes
- Tubes
- Bottle boxes

For more information please refer to the Packing Guide available on [dhl.gr/packingguide](http://dhl.gr/packingguide).

### Prohibited and Restricted Commodities

#### Prohibited Items

The following items will NOT be accepted for carriage by DHL. This list includes items which are prohibited for carriage by any law, regulation or statute of any federal, state or local government of any country from, to or through which the items may be carried. For international carriage there may be additional prohibited items specified by the country of destination. DHL may at its sole discretion refuse to carry other items not listed below.

- All Samsung Galaxy Note7 and Samsung Note7 devices
- Bullion (of any precious metal)
- Cash (legal tender – bank notes, currency notes and coins)
- Complete firearms, ammunition, explosives/explosive devices including inert explosives and test pieces, air guns, replica and imitation firearms
- Human remains or ashes in any form
- Hunting (animal) trophies, animal parts such as ivory and shark's fin, animal remains or ashes, or animal by-products and derived products not intended for human consumption, prohibited for movement by the CITES Convention and/or local law
- Illegal goods, such as counterfeit goods and narcotics
- Live animals (including but not limited to mammals, reptiles, fish, invertebrates, amphibians, birds, insects, larvae and pupae)
- Loose lithium metal batteries under IATA PI968 section II
- Loose precious and semi-precious stones (cut or un-cut, polished or un-polished)



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## Preparing Your Shipment

### Restricted Items

The following items will NOT be accepted for carriage unless otherwise agreed to by DHL. To obtain such agreement a business case will need to be conducted by DHL and the items approved for carriage will be recorded in writing with the customer.

- Air guns, tasers, imitation or replica firearms, firearm parts and replica ammunition (includes rifle butts, trigger mechanisms, screws/bolts etc which are manufactured for the sole purpose of creating a functional firearm)
- Antiques and works of art with a shipment value in excess of EUR 500.000
- Banderols/Tax stickers with a shipment value in excess of EUR 500.000
- Cannabis for medicinal purposes from bona fide pharmaceutical manufacturers with appropriate licences and where lawful to ship, which must be in tablet or liquid form, may be carried with an approved business case. The value of one shipment must not exceed EUR 10.000
- Cigarettes, cigars, tobacco products and electronic cigarettes with a shipment value in excess of EUR 500.000
- Commemorative coins and medals with an individual value or total shipment value of EUR 2.000 or more are restricted for carriage
- Dangerous/hazardous goods including but not limited to perfumes, aftershaves, aerosols, flammable substances, dry ice, biological substances, UN classified dangerous goods and any goods specified as such under International

## Packaging Your Shipment

Air Transport Association regulations ("IATA"), the Agreement on Dangerous Goods by Road ("ADR") or International Maritime Dangerous Goods ("IMDG") regulations. Applicable to all shipments valued in excess of EUR 500.000

- Financial and monetary commodities – examples include but are not limited to activated SIM cards for mobile phones, blank or activated credit or cash dispenser cards, blank cheques, event tickets, lottery tickets, money or postal orders, pre-paid phone cards, tickets (blank stock), traveller's cheques, vouchers/tokens, unused stamps etc. Applicable to all shipments valued in excess of EUR 500.000
- Furs
- Jewellery and watches and with individual values in excess of EUR 5.000. The shipment must not exceed EUR 100.000

## PAYING FOR YOUR SHIPMENT

You can pay for DHL Express services either with cash, a credit card or by bank transfer. You can open an account with DHL Express to pay via bank transfer; and all account customers receive invoices on a pre-agreed basis. For more details, please get in touch with a Customer Service Advisor at your local DHL Express office or go to [dhl.gr/en/express/shipping/open\\_account](https://dhl.gr/en/express/shipping/open_account).



# SHIPPING TOOLS



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## SHIPPING TOOLS

### Making shipping easier

DHL Express offers a choice of electronic tools to suit even the most demanding requirements. We invest continually in market-leading technologies to make it easier for you to send your shipments around the world. As a result, you have more time to focus on your business.

Our electronic solutions cover online and offline options, as well as integrated solutions. In addition, we provide industry-specific solutions tailored for the Life Sciences and Technology sectors. More information about our general capabilities is provided on this page.



MyDHL+ re-imagines the way the shipping business does business, by combining the tools and services our customers use most. With its mobile friendly and intuitive interface, customers can now import, export, schedule a pickup, track shipments and pay bills more quickly than ever – all in one visit, with one password and zero headaches. MyDHL+ makes it incredibly easy to navigate the complexities of international shipping. Try it out now at [mydhl.com](http://mydhl.com).

### DHL.com

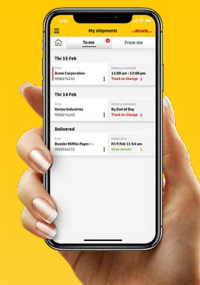
Our website provides a comprehensive guide to DHL Express shipping services, as well as transport news, service updates and contact details. To make doing business with us even easier, the site features interactive tools that include online booking, tracking and a volumetric weight calculator.

### Easyship

This is an offline advanced shipment management tool for any organization with large shipping volumes or regular scheduled deliveries. DHL Easyship can handle the needs of multinational supply chains or any business with a central shipping function. It is a Windows-based system, which is easy to use yet very powerful – enabling you to handle everything from regular mailshots to multi-stage shipping processes.

### Customer shipping integration

Using EDI and XML Services enables you to incorporate DHL's online shipping capabilities into your own website, warehouse or customer service application. This provides global shipment tracking while making it faster and easier to access information about transit times, rates and courier bookings.



The new DHL Express Mobile app lets you track your shipments and manage your deliveries all in one place. You can locate the nearest DHL Service Point for parcel drop off or collection, and quickly check shipping rates too – right on your smartphone. Advanced GPS location services and camera barcode scanning are also available. Download DHL Express Mobile today, on [Android](#) or [iPhone](#).



# ZONES AND RATES



The International Specialists

Services

How to Ship with DHL Express

Shipping Tools

Zones and Rates

Calculate the Price of Your Shipment

Optional Services

Surcharges

Customs Services

Service Capability and Rating Zones

Export Services

Import Services

## CALCULATE THE PRICE OF YOUR SHIPMENT: AS EASY AS 1-2-3

- 1 Decide which service best suits your needs (see [page 4](#) for international services) and weigh your shipment (see [page 10](#) and [dhl.gr/volumetricweight](http://dhl.gr/volumetricweight))
- 2 Determine the rating zone of the origin or destination (see [pages 17 to 20](#))
- 3 Find the rate using the rating zone and weight of your shipment (see [page 21](#) for exports and [page 24](#) for imports)



## OPTIONAL SERVICES

Optional services	<a href="#">View explanation</a>	Charging method	Charge
Duties and Taxes Paid		Per shipment	18 EUR
Dedicated Pickup		Per shipment	20 EUR per shipment or 0,45 EUR per kilo, if higher
Dedicated Delivery		Per shipment	40 EUR per shipment or 0,45 EUR per kilo, if higher
Saturday Delivery		Per shipment	30 EUR
Shipment Insurance		By shipment value	10 EUR or 1% of stated shipment value if higher
Extended Liability		Per shipment	4 EUR
Direct Signature		Per shipment	5 EUR
Importer of Record (IOR)		Per shipment	18 EUR
Printed Invoice		Per invoice	3 EUR
Residential Address		Per shipment	3 EUR
GoGreen Climate Neutral		By shipment weight	0,10 EUR per shipment or 0,10 EUR per kilo, if higher
Packaging		Per packaging item	Variable
Change of Billing		Per invoice	30 EUR
Neutral Delivery		Per shipment	18 EUR

For a full list of optional services, please visit our website at [dhl.gr/optional\\_services](http://dhl.gr/optional_services).

# ZONES AND RATES



## The International Specialists

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## SURCHARGES

Surcharges <a href="#">View explanation</a>	Charging method	Charge
Fuel Surcharge	Per shipment	Percentage of transportation and additional charges, as per index; details <a href="#">here</a>
Remote Area	By shipment weight	0,45 EUR per kilo, 20 EUR minimum
Additional Handling		
Overweight Piece	Per piece	80 EUR
Oversize Piece	Per piece	80 EUR
Non-Stackable Pallet	Per piece	150 EUR
Dangerous Goods		
Full Dangerous Goods	Per shipment	80 EUR
Lithium Batteries Section II (PI965)	Per shipment	80 EUR
Lithium Batteries Section II (966, 969)	Per shipment	5 EUR
Lithium Batteries Section I	Per shipment	No charge
Excepted Quantities	Per shipment	5 EUR
Limited Quantities	Per shipment	20 EUR
Dry Ice (UN1845)	Per shipment	10 EUR
Address Correction	Per shipment	10 EUR
Data Entry	Per shipment	5 EUR
Security Charges		
Elevated Risk	Per shipment	20 EUR
Restricted Destination	Per shipment	30 EUR

## CUSTOMS SERVICES

Customs services <a href="#">View explanation</a>	Charging method	Charge
Formal Clearance	Per shipment	Minimum 92,74 EUR
Bonded Storage	Per piece per day, after 48 hours	Minimum 13,71 EUR per shipment and 6,45 EUR per piece per day
Export Declaration	Per shipment	36,69 EUR
Release to Broker	Per shipment	35,48 EUR
Clearance Data Modification	Per shipment	50 EUR
Multiline Entry	Rate per line	5 EUR per line after the 5th line
Temporary Import/Export	Per shipment	40 EUR

Please visit our website for a full list of [surcharges](#) and [customs services](#).

# ZONES AND RATES



The International Specialists	Services	How to Ship with DHL Express	Shipping Tools	Zones and Rates
Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones
				Export Services
				Import Services

## SERVICE CAPABILITY AND RATING ZONES

Country/Territory	Zone	Time Definite Services				Day Definite Services	
		DHL Express Worldwide	DHL Express 12:00	DHL Express 9:00	Imports	DHL Economy Select	DHL Economy Select Import
Afghanistan	7	✓			✓		
Albania	3	✓			✓		
Algeria	5	✓			✓		
American Samoa	7	✓			✓		
Andorra	3	✓			✓		
Angola	7	✓	✓		✓		
Anguilla	7	✓			✓		
Antigua	7	✓			✓		
Argentina	7	✓	✓		✓		
Armenia	7	✓			✓		
Aruba	7	✓			✓		
Australia	7	✓			✓		
Austria	2	✓	✓	✓	✓	✓	✓
Azerbaijan	6	✓			✓		
Bahamas	7	✓			✓		
Bahrain	5	✓	✓	✓	✓		
Bangladesh	6	✓			✓		
Barbados	7	✓			✓		
Belarus	5	✓			✓		
Belgium	1	✓	✓	✓	✓	✓	✓
Belize	7	✓			✓		
Benin	7	✓			✓		
Bermuda	7	✓			✓		
Bhutan	6	✓			✓		
Bolivia	7	✓			✓		
Bonaire	7	✓			✓		
Bosnia and Herzegovina	3	✓			✓		
Botswana	7	✓			✓		
Brazil	7	✓	✓		✓		
Brunei	6	✓			✓		
Bulgaria	2	✓	✓		✓	✓	✓
Burkina Faso	7	✓			✓		
Burundi	7	✓			✓		
Cambodia	6	✓			✓		
Cameroon	7	✓	✓		✓		
Canada	4	✓	✓		✓		
Canary Islands, The	3	✓			✓		
Cape Verde	7	✓			✓		
Cayman Islands	7	✓			✓		
Central African Republic	7	✓			✓		
Chad	7	✓			✓		
Chile	7	✓			✓		
China, People's Republic	6	✓	✓		✓		
Colombia	7	✓	✓		✓		
Comoros	7	✓			✓		
Congo	7	✓	✓		✓		
Congo, Democratic Rep. of	7	✓	✓		✓		
Cook Islands	7	✓			✓		
Costa Rica	7	✓			✓		
Cote d'Ivoire	7	✓	✓	✓	✓		
Croatia	2	✓	✓		✓	✓	✓
Cuba	7	✓			✓		
Curacao	7	✓			✓		
Cyprus	1	✓	✓		✓		
Czech Republic, The	2	✓	✓	✓	✓	✓	✓
Denmark	2	✓	✓	✓	✓	✓	✓
Djibouti	7	✓			✓		
Dominica	7	✓			✓		
Dominican Republic	7	✓			✓		

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For transit times and the availability of DHL Express 12:00 and DHL Express 9:00 for your origin and destination address, please refer to the DHL Capability Tool at [dct.dhl.com](http://dct.dhl.com). Pieces with a single base length up to 300cm are accepted. Additional surcharges may apply.



# ZONES AND RATES



The International Specialists	Services	How to Ship with DHL Express	Shipping Tools	Zones and Rates
Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones
				Export Services
				Import Services

## SERVICE CAPABILITY AND RATING ZONES

Χώρα	Ζώνη	Υπηρεσίες παράδοσης προκαθορισμένης ώρας				Υπηρεσίες παράδοσης προκαθορισμένης ημέρας	
		DHL Express Worldwide	DHL Express 12:00	DHL Express 9:00	Εισαγωγές	DHL Economy Select	DHL Economy Select Import
Ecuador	7	✓	✓		✓		
Egypt	5	✓	✓	✓	✓		
El Salvador	7	✓			✓		
Eritrea	7	✓			✓		
Estonia	2	✓	✓	✓	✓	✓	✓
Ethiopia	7	✓			✓		
Falkland Islands	7	✓			✓		
Faroe Islands	3	✓			✓		
Fiji	7	✓			✓		
Finland	2	✓	✓		✓	✓	✓
France	1	✓	✓	✓	✓	✓	✓
French Guyana	7	✓			✓		
Gabon	7	✓	✓		✓		
Gambia	7	✓			✓		
Georgia	7	✓			✓		
Germany	1	✓	✓	✓	✓	✓	✓
Ghana	7	✓	✓		✓		
Gibraltar	3	✓	✓		✓		
Greenland	3	✓			✓		
Grenada	7	✓			✓		
Guadeloupe	7	✓			✓		
Guam	7	✓			✓		
Guatemala	7	✓			✓		
Guernsey	3	✓	✓	✓	✓		
Guinea Republic	7	✓			✓		
Guinea-Bissau	7	✓			✓		
Guinea-Equatorial	7	✓			✓		
Guyana (British)	7	✓			✓		
Haiti	7	✓			✓		
Honduras	7	✓			✓		
Hong Kong	6	✓	✓	✓	✓		
Hungary	2	✓	✓		✓	✓	✓
Iceland	3	✓	✓		✓		
India	6	✓	✓		✓		
Indonesia	6	✓			✓		
Iran, Islamic Rep. of	7	✓			✓		
Iraq	7	✓			✓		
Ireland, Rep. of	2	✓	✓	✓	✓	✓	✓
Israel	5	✓			✓		
Italy	1	✓	✓	✓	✓	✓	✓
Jamaica	7	✓			✓		
Japan	6	✓	✓		✓		
Jersey	3	✓	✓	✓	✓		
Jordan	5	✓	✓	✓	✓		
Kazakhstan	7	✓	✓		✓		
Kenya	7	✓	✓	✓	✓		
Kiribati	7	✓			✓		
Korea, D.P.R. of (North)	6	✓	✓		✓		
Korea, Rep. of (South)	6	✓			✓		
Kosovo	3	✓			✓		
Kuwait	5	✓	✓	✓	✓		
Kyrgyzstan	7	✓			✓		
Lao P.D.R.	6	✓			✓		
Latvia	2	✓			✓	✓	✓
Lebanon	5	✓	✓	✓	✓		
Lesotho	7	✓			✓		
Liberia	7	✓			✓		
Libya	5	✓			✓		
Liechtenstein	3	✓	✓	✓	✓		

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# ZONES AND RATES



The International Specialists	Services	How to Ship with DHL Express	Shipping Tools	Zones and Rates	
Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	
				Export Services	Import Services

## SERVICE CAPABILITY AND RATING ZONES

Χώρα	Ζώνη	Υπηρεσίες παράδοσης προκαθορισμένης ώρας				Υπηρεσίες παράδοσης προκαθορισμένης ημέρας	
		DHL Express Worldwide	DHL Express 12:00	DHL Express 9:00	Εισαγωγές	DHL Economy Select	DHL Economy Select Import
Lithuania	2	✓	✓		✓	✓	✓
Luxembourg	1	✓	✓	✓	✓	✓	✓
Macau	6	✓	✓		✓		
Madagascar	7	✓			✓		
Malawi	7	✓			✓		
Malaysia	6	✓	✓		✓		
Maldives	6	✓			✓		
Mali	7	✓			✓		
Malta	2	✓	✓		✓		
Marshall Islands	7	✓			✓		
Martinique	7	✓			✓		
Mauritania	7	✓			✓		
Mauritius	7	✓			✓		
Mayotte	7	✓			✓		
Mexico	4	✓			✓		
Micronesia, Fed. States of	7	✓			✓		
Moldova, Rep. of	3	✓			✓		
Monaco	1	✓			✓	✓	✓
Mongolia	7	✓			✓		
Montenegro, Rep. of	3	✓			✓		
Montserrat	7	✓			✓		
Morocco	5	✓			✓		
Mozambique	7	✓			✓		
Myanmar	6	✓	✓		✓		
Namibia	7	✓			✓		
Nauru, Rep. of	7	✓			✓		
Nepal	6	✓	✓		✓		
Netherlands, The	1	✓	✓	✓	✓	✓	✓
Nevis	7	✓			✓		
New Caledonia	7	✓			✓		
New Zealand	7	✓			✓		
Nicaragua	7	✓			✓		
Niger	7	✓			✓		
Nigeria	7	✓	✓		✓		
Niue	7	✓			✓		
North Macedonia	3	✓			✓		
Northern Mariana Islands	7	✓			✓		
Norway	3	✓	✓		✓	✓	✓
Oman	5	✓	✓	✓	✓		
Pakistan	6	✓			✓		
Palau	7	✓			✓		
Panama	7	✓			✓		
Papua New Guinea	7	✓			✓		
Paraguay	7	✓			✓		
Peru	7	✓			✓		
Philippines, The	6	✓	✓	✓	✓		
Poland	2	✓	✓	✓	✓	✓	✓
Portugal	2	✓	✓		✓	✓	✓
Puerto Rico	7	✓			✓		
Qatar	5	✓	✓	✓	✓		
Reunion, Island of	7	✓			✓		
Romania	2	✓			✓	✓	✓
Russian Federation, The	3	✓			✓		
Rwanda	7	✓			✓		
Samoa	7	✓			✓		
San Marino	3	✓			✓		
Sao Tome & Principe	7	✓			✓		
Saudi Arabia	5	✓	✓	✓	✓		
Senegal	7	✓	✓		✓		

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# ZONES AND RATES



The International Specialists	Services	How to Ship with DHL Express	Shipping Tools	Zones and Rates
Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones
				Export Services
				Import Services

## SERVICE CAPABILITY AND RATING ZONES

Χώρα	Ζώνη	Υπηρεσίες παράδοσης προκαθορισμένης ώρας				Υπηρεσίες παράδοσης προκαθορισμένης ημέρας	
		DHL Express Worldwide	DHL Express 12:00	DHL Express 9:00	Εισαγωγές	DHL Economy Select	DHL Economy Select Import
Serbia, Rep. of	3	✓			✓		
Seychelles	7	✓			✓		
Sierra Leone	7	✓			✓		
Singapore	6	✓		✓	✓		
Slovakia	2	✓	✓	✓	✓	✓	✓
Slovenia	2	✓	✓		✓	✓	✓
Solomon Islands	7	✓			✓		
Somalia	7	✓			✓		
Somaliland, Rep. of (N. Somalia)	7	✓			✓		
South Africa	7	✓			✓		
South Sudan	7	✓			✓		
Spain	2	✓	✓	✓	✓	✓	✓
Sri Lanka	6	✓	✓		✓		
St. Barthelemy	7	✓			✓		
St. Eustatius	7	✓			✓		
St. Helena	7	✓			✓		
St. Kitts	7	✓			✓		
St. Lucia	7	✓			✓		
St. Maarten	7	✓			✓		
St. Vincent	7	✓			✓		
Sudan	7	✓			✓		
Suriname	7	✓			✓		
Swaziland	7	✓			✓		
Sweden	2	✓	✓	✓	✓	✓	✓
Switzerland	3	✓	✓	✓	✓	✓	✓
Syria	7	✓			✓		
Tahiti	7	✓			✓		
Taiwan	6	✓	✓	✓	✓		
Tajikistan	7	✓			✓		
Tanzania	7	✓			✓		
Thailand	6	✓	✓	✓	✓		
Timor-Leste	7	✓			✓		
Togo	7	✓			✓		
Tonga	7	✓			✓		
Trinidad and Tobago	7	✓			✓		
Tunisia	5	✓			✓		
Turkey	3	✓			✓		
Turkmenistan	6	✓			✓		
Turks and Caicos Islands	7	✓			✓		
Tuvalu	7	✓			✓		
Uganda	7	✓			✓		
Ukraine	5	✓			✓		
United Arab Emirates	5	✓	✓		✓		
United Kingdom	1	✓	✓	✓	✓	✓	✓
United States of America	4	✓	✓		✓		
Uruguay	7	✓			✓		
Uzbekistan	7	✓			✓		
Vanuatu	7	✓			✓		
Vatican City	1	✓	✓		✓	✓	✓
Venezuela	7	✓			✓		
Vietnam	6	✓			✓		
Virgin Islands (British)	7	✓			✓		
Virgin Islands (US)	7	✓			✓		
Yemen, Rep. of	7	✓			✓		
Zambia	7	✓			✓		
Zimbabwe	7	✓			✓		

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# ZONES AND RATES



The International Specialists		Services	How to Ship with DHL Express		Shipping Tools	Zones and Rates	
Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services	
<b>Export rates by zone and product</b>							
<b>DHL EXPRESS WORLDWIDE</b>							
Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
Documents only up to 2kg							
0,5	55,90	57,50	61,00	56,65	64,35	66,55	75,40
1	70,00	71,85	82,45	78,00	89,45	93,60	104,80
1,5	83,45	86,05	101,50	97,95	112,70	118,10	133,00
2	96,90	100,25	120,55	117,90	135,95	142,60	161,20
Documents from 2,5kg and non-documents from 0,5kg							
0,5	55,90	57,50	82,05	77,70	85,40	87,60	96,45
1	70,00	71,85	98,35	93,90	105,35	109,50	120,70
1,5	83,45	86,05	112,10	108,55	123,30	128,70	143,60
2	96,90	100,25	125,85	123,20	141,25	147,90	166,50
2,5	110,35	114,45	139,60	137,85	159,20	167,10	189,40
3	119,65	123,75	151,05	148,75	173,05	182,70	208,70
3,5	128,95	133,05	162,50	159,65	186,90	198,30	228,00
4	138,25	142,35	173,95	170,55	200,75	213,90	247,30
4,5	147,55	151,65	185,40	181,45	214,60	229,50	266,60
5	156,85	160,95	196,85	192,35	228,45	245,10	285,90
5,5	162,30	167,35	203,60	199,15	236,00	252,90	294,80
6	167,75	173,75	210,35	205,95	243,55	260,70	303,70
6,5	173,20	180,15	217,10	212,75	251,10	268,50	312,60
7	178,65	186,55	223,85	219,55	258,65	276,30	321,50
7,5	184,10	192,95	230,60	226,35	266,20	284,10	330,40
8	189,55	199,35	237,35	233,15	273,75	291,90	339,30
8,5	195,00	205,75	244,10	239,95	281,30	299,70	348,20
9	200,45	212,15	250,85	246,75	288,85	307,50	357,10
9,5	205,90	218,55	257,60	253,55	296,40	315,30	366,00
10	211,35	224,95	264,35	260,35	303,95	323,10	374,90
11	219,35	233,95	274,35	271,85	318,15	338,20	392,10
12	227,35	242,95	284,35	283,35	332,35	353,30	409,30
13	235,35	251,95	294,35	294,85	346,55	368,40	426,50
14	243,35	260,95	304,35	306,35	360,75	383,50	443,70
15	251,35	269,95	314,35	317,85	374,95	398,60	460,90
16	259,35	278,95	324,35	329,35	389,15	413,70	478,10
17	267,35	287,95	334,35	340,85	403,35	428,80	495,30
18	275,35	296,95	344,35	352,35	417,55	443,90	512,50
19	283,35	305,95	354,35	363,85	431,75	459,00	529,70
20	291,35	314,95	364,35	375,35	445,95	474,10	546,90

Table continues overleaf



# ZONES AND RATES



The International Specialists	Services	How to Ship with DHL Express	Shipping Tools	Zones and Rates		
Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services

## Export rates by zone and product

### DHL EXPRESS WORLDWIDE

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
21	298,35	323,15	373,55	385,55	459,25	490,10	563,70
22	305,35	331,35	382,75	395,75	472,55	506,10	580,50
23	312,35	339,55	391,95	405,95	485,85	522,10	597,30
24	319,35	347,75	401,15	416,15	499,15	538,10	614,10
25	326,35	355,95	410,35	426,35	512,45	554,10	630,90
26	333,35	364,15	419,55	436,55	525,75	570,10	647,70
27	340,35	372,35	428,75	446,75	539,05	586,10	664,50
28	347,35	380,55	437,95	456,95	552,35	602,10	681,30
29	354,35	388,75	447,15	467,15	565,65	618,10	698,10
30	361,35	396,95	456,35	477,35	578,95	634,10	714,90
40	441,35	484,95	549,85	599,35	731,95	798,60	889,90
50	521,35	572,95	643,35	721,35	884,95	963,10	1.064,90
60	601,35	660,95	736,85	843,35	1.037,95	1.127,60	1.239,90
70	681,35	748,95	830,35	965,35	1.190,95	1.292,10	1.414,90
For each additional 0,5kg							
Above 10	4,00	4,50	5,00	5,75	7,10	7,55	8,60
Above 20	3,50	4,10	4,60	5,10	6,65	8,00	8,40
For each additional 1kg							
30,1 - 70,0	8,00	8,80	9,35	12,20	15,30	16,45	17,50
70,1 - 300,0	8,60	9,25	10,20	12,80	15,60	16,45	18,00
300,1 - 1.000*	9,00	9,75	10,60	13,50	16,35	17,25	18,90

**DHL Express 12:00** – Guaranteed delivery before 12:00 on the next possible working day to over 74 countries worldwide.

Add 7 EUR to the DHL Express Worldwide prices.

**DHL Express 9:00 (10:30 to the USA)** – Guaranteed delivery before 9:00 on the next possible working day to over 35 countries worldwide. Add 25 EUR to the DHL Express Worldwide prices.

Weights are rounded up to the nearest 0,5kg for shipments up to 30kg, and to the nearest 1kg thereafter.

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# ZONES AND RATES



The International Specialists	Services	How to Ship with DHL Express	Shipping Tools	Zones and Rates
Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones
				Export Services
				Import Services

## Export rates by zone and product

### DHL ECONOMY SELECT

Weight in kg	Zone 1	Zone 2	Zone 3	Weight in kg	Zone 1	Zone 2	Zone 3
Documents and non-documents from 1kg				22	143,75	156,20	179,62
1	69,95	71,85	82,63	23	145,50	158,25	181,98
2	88,55	91,75	105,52	24	147,25	160,30	184,34
3	94,20	97,45	112,08	25	149,00	162,35	186,70
4	99,85	103,15	118,64	26	150,75	164,40	189,06
5	105,50	108,85	125,20	27	152,50	166,45	191,42
6	108,75	113,20	130,20	28	154,25	168,50	193,78
7	112,00	117,55	135,20	29	156,00	170,55	196,14
8	115,25	121,90	140,20	30	157,75	172,60	198,50
9	118,50	126,25	145,20	40	184,25	202,10	232,40
10	121,75	130,60	150,20	50	210,75	231,60	266,30
11	123,60	132,75	152,67	60	237,25	261,10	300,20
12	125,45	134,90	155,14	70	263,75	290,60	334,10
13	127,30	137,05	157,61	80	286,05	314,60	361,70
14	129,15	139,20	160,08	90	308,35	338,60	389,30
15	131,00	141,35	162,55	100	330,65	362,60	416,90
16	132,85	143,50	165,02	For each additional 1kg			
17	134,70	145,65	167,49	Above 30	2,65	2,95	3,39
18	136,55	147,80	169,96	For each additional 5kg			
19	138,40	149,95	172,43	Above 70	11,15	12,00	13,80
20	140,25	152,10	174,90	Above 300*	14,60	15,75	18,11
21	142,00	154,15	177,26				

For Economy Select the weight is rounded up to the nearest 1kg for shipments up to 70kgs and to the nearest 5kg thereafter

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# ZONES AND RATES



The International Specialists		Services		How to Ship with DHL Express		Shipping Tools		Zones and Rates	
Calculate the Price of Your Shipment		Optional Services		Surcharges		Customs Services		Service Capability and Rating Zones	
								Export Services	
								Import Services	
<b>Import rates by zone and product</b>									
<b>DHL EXPRESS WORLDWIDE IMPORT</b>									
Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7		
Documents only up to 2kg									
0,5	64,30	66,15	70,25	65,30	74,10	76,70	86,85		
1	80,45	82,65	95,05	90,00	102,90	107,90	120,75		
1,5	95,90	98,95	116,90	112,80	129,55	136,00	153,20		
2	111,35	115,25	138,75	135,60	156,20	164,10	185,65		
Documents from 2,5kg and non-documents from 0,5kg									
0,5	64,30	66,15	94,30	89,35	98,20	100,75	110,95		
1	80,45	82,65	113,10	108,05	121,10	125,95	138,80		
1,5	95,90	98,95	128,95	124,85	141,70	148,05	165,25		
2	111,35	115,25	144,80	141,65	162,30	170,15	191,70		
2,5	126,80	131,55	160,65	158,45	182,90	192,25	218,15		
3	137,50	142,25	173,80	171,05	198,85	210,15	240,40		
3,5	148,20	152,95	186,95	183,65	214,80	228,05	262,65		
4	158,90	163,65	200,10	196,25	230,75	245,95	284,90		
4,5	169,60	174,35	213,25	208,85	246,70	263,85	307,15		
5	180,30	185,05	226,40	221,45	262,65	281,75	329,40		
5,5	186,55	192,45	234,15	229,25	271,35	290,75	339,65		
6	192,80	199,85	241,90	237,05	280,05	299,75	349,90		
6,5	199,05	207,25	249,65	244,85	288,75	308,75	360,15		
7	205,30	214,65	257,40	252,65	297,45	317,75	370,40		
7,5	211,55	222,05	265,15	260,45	306,15	326,75	380,65		
8	217,80	229,45	272,90	268,25	314,85	335,75	390,90		
8,5	224,05	236,85	280,65	276,05	323,55	344,75	401,15		
9	230,30	244,25	288,40	283,85	332,25	353,75	411,40		
9,5	236,55	251,65	296,15	291,65	340,95	362,75	421,65		
10	242,80	259,05	303,90	299,45	349,65	371,75	431,90		
11	251,80	269,55	315,40	312,75	366,05	389,15	451,70		
12	260,80	280,05	326,90	326,05	382,45	406,55	471,50		
13	269,80	290,55	338,40	339,35	398,85	423,95	491,30		
14	278,80	301,05	349,90	352,65	415,25	441,35	511,10		
15	287,80	311,55	361,40	365,95	431,65	458,75	530,90		
16	296,80	322,05	372,90	379,25	448,05	476,15	550,70		
17	305,80	332,55	384,40	392,55	464,45	493,55	570,50		
18	314,80	343,05	395,90	405,85	480,85	510,95	590,30		
19	323,80	353,55	407,40	419,15	497,25	528,35	610,10		
20	332,80	364,05	418,90	432,45	513,65	545,75	629,90		

Table continues overleaf

# ZONES AND RATES



The International Specialists	Services	How to Ship with DHL Express	Shipping Tools	Zones and Rates
Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones
				Export Services
				Import Services

## Import rates by zone and product

### DHL EXPRESS WORLDWIDE IMPORT

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
21	341,00	373,35	429,60	444,05	528,85	564,25	649,30
22	349,20	382,65	440,30	455,65	544,05	582,75	668,70
23	357,40	391,95	451,00	467,25	559,25	601,25	688,10
24	365,60	401,25	461,70	478,85	574,45	619,75	707,50
25	373,80	410,55	472,40	490,45	589,65	638,25	726,90
26	382,00	419,85	483,10	502,05	604,85	656,75	746,30
27	390,20	429,15	493,80	513,65	620,05	675,25	765,70
28	398,40	438,45	504,50	525,25	635,25	693,75	785,10
29	406,60	447,75	515,20	536,85	650,45	712,25	804,50
30	414,80	457,05	525,90	548,45	665,65	730,75	823,90
40	507,30	559,05	633,40	689,45	841,65	920,75	1.025,40
50	599,80	661,05	740,90	830,45	1.017,65	1.110,75	1.226,90
60	692,30	763,05	848,40	971,45	1.193,65	1.300,75	1.428,40
70	784,80	865,05	955,90	1.112,45	1.369,65	1.490,75	1.629,90
For each additional 0,5kg							
Above 10	4,50	5,25	5,75	6,65	8,20	8,70	9,90
Above 20	4,10	4,65	5,35	5,80	7,60	9,25	9,70
For each additional 1kg							
30,1 - 70,0	9,25	10,20	10,75	14,10	17,60	19,00	20,15
70,1 - 300,0	9,85	10,60	11,65	14,75	17,85	19,00	20,15
300,1 - 1.000*	10,40	11,20	12,20	15,60	18,80	19,95	21,15

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# ZONES AND RATES



## The International Specialists

## Services

## How to Ship with DHL Express

## Shipping Tools

## Zones and Rates

Calculate the Price of Your Shipment

Optional Services

Surcharges

Customs Services

Service Capability and Rating Zones

Export Services

Import Services

### Import rates by zone and product

## DHL ECONOMY SELECT IMPORT

Weight in kg	Zone 1	Zone 2	Zone 3	Weight in kg	Zone 1	Zone 2	Zone 3
Documents and non-documents from 1kg				22	171,75	187,70	215,88
1	83,95	86,25	99,19	23	173,80	190,15	218,70
2	106,25	110,00	126,50	24	175,85	192,60	221,52
3	113,05	116,85	134,38	25	177,90	195,05	224,34
4	119,85	123,70	142,26	26	179,95	197,50	227,16
5	126,65	130,55	150,14	27	182,00	199,95	229,98
6	130,55	135,80	156,18	28	184,05	202,40	232,80
7	134,45	141,05	162,22	29	186,10	204,85	235,62
8	138,35	146,30	168,26	30	188,15	207,30	238,44
9	142,25	151,55	174,30	40	220,15	241,80	278,14
10	146,15	156,80	180,34	50	252,15	276,30	317,84
11	148,30	159,40	183,33	60	284,15	310,80	357,54
12	150,45	162,00	186,32	70	316,15	345,30	397,24
13	152,60	164,60	189,31	80	343,05	373,90	430,14
14	154,75	167,20	192,30	90	369,95	402,50	463,04
15	156,90	169,80	195,29	100	396,85	431,10	495,94
16	159,05	172,40	198,28	For each additional 1kg			
17	161,20	175,00	201,27	Above 30	3,20	3,45	3,97
18	163,35	177,60	204,26	For each additional 5kg			
19	165,50	180,20	207,25	Above 70	13,45	14,30	16,45
20	167,65	182,80	210,24	Above 300*	17,45	18,90	21,74
21	169,70	185,25	213,06				

For Economy Select the weight is rounded up to the nearest 1kg for shipments up to 70kgs and to the nearest 5kg thereafter

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## SERVICE POINT DETAILS

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Find your nearest DHL Service Point [here](#).

### Head Office

44 Alimou Ave  
174 55, Alimos  
2109890801, 2109890803

### Athens Center

28 Filellinon Str  
105 58, Athens  
2103239430

### Athens - North Suburbs

381 Mesogeion Ave  
153 41, Agia Paraskevi  
2108060099

### Piraeus

44 Hatzikyriakou Ave  
185 38, Piraeus  
2104182298, 2104182228

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### Athens International Airport

Cargo Terminal 4 - Building 15B  
190 04, Spata  
2103543270, 2103543307

### Thessaloniki

70-72 Georgiou Panadreu Str  
546 55, Thessaloniki  
2310802206

### Thessaloniki

17 Aggelaki Str  
546 21, Thessaloniki  
2316008687

### Herakleion

96 Papanastasiou Ave  
714 09, Herakleion  
2810346312, 2810343702

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### Larisa

30 Aerodromiou Str  
412 21, Larisa  
2410623139, 2410623140

### Patra

41 P. Kanellopoulou Str  
264 42, Patra  
2610623050

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### DHL Express (Hellas) SA

44 Alimou Ave  
174 55, Alimos  
G.E.MI No 122186701000  
2109890000

For contact details of the DHL Express office nearest to you, please visit our website at [dhlexpress.gr](http://dhlexpress.gr) or call the customer service hotline on +30 2109890000

Valid: 1st January 2020

The information in this guide is correct as of 1st January 2020. DHL reserves the right to amend or modify any of the information at any time.